

# South Africa 'cancels' Old Mutual after body arrives at offices for proof of death

By Shereesa Moodley

20 Nov 2019

South Africans want to "cancel" Old Mutual after a video showing a family dragging a body bag out of the company's offices in KwaZulu-Natal went viral on Tuesday evening.



Image source: Old Mutual [website](#).

According to several reports, the family was forced to bring the body of a deceased family member to the insurance company as proof of death, after the company refused to pay out a funeral claim.

“ [EXPOSE OLD MUTUAL] Family bring their dead family member after [@OldMutualSA](#) refused to pay their policy benefit. Old Mutual's arrogance is stinking now. What a shame! May the soul of the poor person Rest In Peace. Plz Retweet. [pic.twitter.com/Gk2QFQWkoM](#)— White Man Confession ([@ConfessionWhite](#)) [November 19, 2019](#) ”

The video angered South Africans, who took to Twitter to express their outrage and call out Old Mutual.

“ [#oldmutual](#) Cancelling these assholes as soon as 08:30 am today — Percy Zuma                                                       



- Google's new 'My Storytime' platform helps families stay in touch - 28 Nov 2019
- South Africa 'cancels' Old Mutual after body arrives at offices for proof of death - 20 Nov 2019

[View my profile and articles...](#)

For more, visit: <https://www.bizcommunity.com>