

Over 500 MTN sites down in KZN due to floods

MTN South Africa has said that widespread infrastructure damage and power outages in KwaZulu-Natal caused by flooding resulted in over 500 of its sites going down in the region.



Source: [Unsplash](#)

The telecoms giant said it has activated contingency plans for site restoration, however, access to many of the impacted sites remains a major challenge.

“The flooding in the KZN region has caused power outages at many of our sites and while we have battery back-up at many of the sites, these batteries have been depleted,” says Jacqui O’Sullivan, MTN SA’s executive for corporate affairs.

“Our major challenge right now is gaining access to the sites with many roads being damaged or flooded, preventing us from refuelling our batteries or restoring power to the site,” she explains.

The major areas impacted at this stage include Durban South, South Coast, Umlazi, Malagazi, Amanzimtoti, Ballito, Salt Rock amongst other areas.

“MTN wishes to assure impacted customers that our technicians are working around the clock to restore connectivity in their area,” the company said in a statement.

“We know those affected need to be able to contact their families and friends. Access to connectivity is our priority and we are deploying all possible resources to assist,” concludes O’Sullivan.

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