

A new door-to-door Samsung smartphone repair service launches in South Africa

Samsung recently launched a door-to-door repair service for smartphones, tablets, watches, and buds in South Africa. The service allows device owners to request a repair online, have it collected at their home or business, and then have it fixed and delivered.



Photo by Kilian Seiler on Unsplash

The price of the service costs R330, which does not include the cost of the repair. The service only applies to repairs within 40km of a customer care centre.

How to use the service:

- Select the service [here](#) and Samsung will arrange a collection time with you.
- The device will be picked up and you will be able to track the repair progress.
- You will be notified when the repair is completed.
- A delivery time will be arranged with you.

The product will be sanitised and packaged before the customer due to Covid-19 regulations.

The service is applicable to the following devices:

Smartphones

- All Samsung Galaxy Z models
- All Samsung Galaxy S models
- All Samsung Galaxy J models
- All Galaxy Note models
- All Samsung Galaxy A models

Tablets

- All Galaxy Tab S models
- All Galaxy Tab A models
- All Galaxy Tab active models

Watches and buds

- All Samsung Galaxy Watch models
- All Samsung Galaxy Watch Active models
- All Samsung Galaxy Buds

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