

# Food Staple Purchases Drop Significantly in 2021: Township Marketing Report

Issued by [Rogerwilco](#)

22 Jun 2021

South African township residents are spending less on buying food staples like bread and pap, and a combination of inflation and Covid-19 are to blame, according to a new report by digital agency Rogerwilco, market research company Survey54 and Marketing Mix Conferences.

## The 2021 South African Township Marketing Report



The 2021 [South African Township Marketing Report](#) is based on responses from over 1,000 individuals living in townships and aims to plug the gap between the audience that represents hundreds of billions of Rands in aggregate, and the information that exists about them.

“Almost half of South Africa’s urban population lives in townships and informal settlements, yet very little data exists about the needs and wants of this substantial audience,” says Rogerwilco Brand Strategist Kasirayi Mashiri. “So, we went to find out where - and on what – these consumers spend their income, what their preferred payment methods are, what influences their shopping behaviours and the types of communications they prefer to receive from marketers.”

“Half of our sample reported buying less bread than they had a year earlier, while 56% cited that they are buying less maize meal or pap,” continues Mashiri, “While Covid-19 was almost certainly the key contributor to this reduction, inflation

would likely have also played a part with the price of maize meal also rising by 13%. This left many of our sample caught in the squeeze of reduced household income and rising food prices.”

“What is also interesting to see from the data is that households consume a significant number of ready-made meals rather than buying fresh food and cooking it at home, which reflects the lived reality of so many people where long work and travel hours for those fortunate enough to have a job make it a convenient, viable option.”

Other sections of the report highlight that cash is still the preferred form of payment (73%), the historic role that Spaza shops play in the community and the uphill battle they face against supermarket chains, the importance of black tax and the challenges banks and online shopping brands face to fully integrate into Township society.

Concludes Mashiri, “While this research paper is not intended to be an in-depth analysis of the township environment, it should provide some level of insight that empowers marketers to refine their activities to better engage one of the most misunderstood audience segments in South Africa.”

For the full report please click on the link [here](#)

- **Businesses invited to participate in the 2024 South African Customer Experience Research Report** 26 Mar 2024
- **Rogerwilco appointed performance marketing agency to Momentum Metropolitan Holdings** 11 Mar 2024
- **Rogerwilco enhances digital marketing through AI-based neuroscience product** 27 Feb 2024
- **Rogerwilco’s contribution to the Drupal community** 14 Feb 2024
- **Rogerwilco: Responding to the evolution in South Africa’s digital marketing landscape** 6 Sep 2023

#### Rogerwilco



Rogerwilco is a multi-award winning, independently owned end-to-end digital customer experience agency. We exist to remove the friction in brands' digital engagement with their audiences, no matter the channel or touchpoint.

[Profile](#) | [News](#) | [Contact](#) | [Twitter](#) | [Facebook](#) | [RSS Feed](#)

For more, visit: <https://www.bizcommunity.com>