

Fastjet takes 'Best African Low-Cost Airline' title

Fastjet has been awarded the 'Best African Low-Cost Airline' title at the World Airline Awards, presented by Skytrax, at the Paris Air Show in France.



This is the airline's first World Airline Award and is based on votes from customers making use of an airline's services.

"The award is a welcome accolade and suggests that Fastjet is on the right trajectory," says head of the airline, Nico Bezuidenhout.

"This recognition comes as the stabilisation plan concludes and our focus broadens beyond commercial stability to positive movement in terms of network, distribution and fleet." He adds that Fastjet's plans to assume the role of Africa's first pan-continental low-cost airline are well underway.

Says Bezuidenhout: "Above all else, I would like to acknowledge our people, the Fastjet team, whose efforts have embraced our culture and mantra and have expressed it through creating a positive customer experience. The award belongs to everyone at Fastjet whose hard work has made it possible."

Skytrax also awarded the title of 'Best Airlines in Africa' to Ethiopian Airlines.



Group CEO of Ethiopian Airlines, Tewolde GebreMariam, remarks: "I am very happy that Ethiopian has won the 'Best Airline in Africa' award based on a customer survey. This is a very strong testimony that in line with our vision 2025, our heavy investment in customer service, human resource development, modern fleet, infrastructure, and ICT has resulted in the desired customer delight which is expressed by the strong vote confidence in the global survey. It will motivate us to continue to invest time, energy and money on the four pillars of our vision 2025 with sharp focus in customer service across the value chain."

[Article updated at 12pm on 23 June 2017]

For more, visit: <https://www.bizcommunity.com>