

# Dana Air recruits, trains more Nigerian pilots in South Africa, Spain

By [Abdullateef Aliyu](#)

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Dana Air has announced that it has recruited and trained more Nigerian pilots in Johannesburg, South Africa and Madrid, Spain, as part of efforts towards contributing to the growth and development of the Nigerian aviation industry.



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The airline also introduced a Special Services Unit which consists of well-trained males and females to, among other functions, attend to passengers with special needs, urgent complaints, update passengers on current promos and benefits of Dana Miles at the airports in Lagos, Abuja, Port Harcourt, Uyo, and Owerri.

Accountable Manager of Dana Air, Obi Mbanuzuo, stressed the commitment of the airline to the growth and development of the Nigerian aviation industry and reduction of unemployment among Nigerian pilots.

## "More than 500 pilots unemployed in 2015"

He said, "As at 2015, more than 500 Nigerian pilots were unemployed but with our recruitment and frequent training both locally and abroad since 2015, we have been able to reduce the number, by engaging these pilots and paying for their training in South Africa and Spain.

"We will continue to encourage professionalism in the industry and support our Nigerian pilots to ensure constant growth and development in the industry," he said.

On the newly-introduced Special Services Unit, Mbanuzuo added that it was introduced "to further deepen customer service, offer multiple issue-solving options, and provide seamless travel experience for our teeming guests."

### **"Need to keep raising the bar"**

"Only recently, we won World Stage Economic Summit's Nigerian Airline of the Year award for being inventive with our customer service and products, and there is need to keep raising the bar of service excellence, so we do not let our guests who keep nominating Dana Air for awards down", he added.

Having flown over 2.7 million passengers in the last eight years, Dana Air is one of Nigeria's leading airlines with over 27 daily flights from Lagos to Abuja, Port Harcourt, Uyo and Owerri.

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